

# OD EXPEDITED



## KEEPING PROMISES AT THE SPEED OF OD.

You've made promises. Our employees partner with you to develop the fastest, most efficient strategy to help you keep them. One way we make that possible is by allowing you to customize Old Dominion's Expedited Services to fit your schedule. Time-sensitive shipments shouldn't be stressful for you, and at OD, our people do whatever it takes to make sure they're not.

To learn more about our Expedited Services, call, email or visit:

**1.866.637.7333**  
**Expedited.Services@odfl.com**  
**odfl.com/expedited**



## WHETHER YOU CHOOSE GUARANTEED, ON DEMAND OR AIR, OD OFFERS:

- 24/7 monitoring of your shipment
- Easy quote request, order placement and track-and-trace capabilities at [odfl.com](http://odfl.com)
- Our seasoned, proactive OD Expedited Team working hard on your behalf



Helping The World  
Keep Promises®

OD DOMESTIC

OD EXPEDITED

OD PEOPLE

OD GLOBAL

OD TECHNOLOGY



## GUARANTEED

Guaranteed Service is just what it says, guaranteed. Your shipment will deliver within normal transit times by 5pm or your freight charges revert to standard LTL rates. Guaranteed Service is available for high-level, top-priority shipments within the OD system.\*

### IT'S QUICK AND EASY TO INITIATE GUARANTEED SERVICE:

- Contact your local Service Center or call Customer Service at 1.800.235.5569, select option 2
- Ask for Guaranteed Service at time of pickup
- Write "Guaranteed Service," along with an authorized signature on your BOL

## GUARANTEED SERVICE BY NOON

OD's Guaranteed Service by Noon\* adds an additional service level for those high priority and time-sensitive deliveries. This service not only guarantees your shipment to deliver within normal transit times but also provides a morning delivery by noon.

### INITIATING GUARANTEED SERVICE BY NOON:

- Contact your local Service Center or call Customer Service at 1.800.235.5569 to check availability and schedule
- Ask for "Guaranteed Service By Noon" at time of pickup
- Write "Guaranteed Service By Noon" along with an authorized signature on your BOL

## ON DEMAND

With our On Demand Service, you receive time-specific delivery outside OD's normal transit times or your freight charges revert to standard LTL rates. It's the perfect solution if you need a special delivery to help reduce downtime at your facility. We offer competitive rates and the simplicity of one call to the OD Expedited department to get a quote and/or schedule a pickup. Plus, our Expedite Team offers personalized service and thorough coordination from pickup to delivery.

### YOU CAN INITIATE ON DEMAND SERVICE IN TWO EASY WAYS:

- Call an Expedited Coordinator at 1.866.637.7333
- Email [Expedited.Services@odfl.com](mailto:Expedited.Services@odfl.com) for an On Demand quote and questions

## AIR

OD's Air Freight Service is the perfect solution for the most demanding transit times. OD has established a dedicated network to provide you with completely customized door-to-door air service deliveries from coast to coast.

### TO INITIATE AIR FREIGHT SERVICE:

- Call 1.866.637.7333 for your quote
- Email [Expedited.Services@odfl.com](mailto:Expedited.Services@odfl.com)
- Provide accurate dimensions and weight of each piece of your shipment
- Provide origin and destination address
- Provide transit time requirements

\*Some restrictions include, but are not limited to: CODs, convention or exhibition deliveries, fairs or traveling shows, self-storage warehouses, perishable or restricted commodities.